



## General Service Fee Schedule

As of September 1, 2017

### ACCOUNT SERVICES

Account Reconciliation (hourly rate)	\$20.00 (\$5 min.)
Account Research (hourly rate)	\$20.00 (\$20 min.)
Coin Counting <i>No fee for children and customers in the Ultimate Relationship Account</i>	
Customer	4%
Non-Customer	6%
Coin Orders Non-Customers	\$30.00
Collection Items Domestic <i>Plus: any fees incurred in the collection process</i>	\$15.00
Collection Items-Foreign <i>Plus: any fees incurred in the collection process</i>	\$20.00
Deposit Bag-Locked (per bag)	\$20.00
Deposit Bag-Zippered (per bag)	\$5.00
Copies of Transaction Documents <i>Statements, Checks, etc.</i>	\$2.00(min.)/10 pages \$1/additional pages
Inactive Checking Accounts (monthly fee)	\$5.00
Inactive Savings Accounts (monthly fee) <i>Begins after 24 months of no activity on balances less than \$100</i>	\$5.00
Interim Statements	\$5.00
New Accounts (closed within 90 days)	\$10.00
Night Drop Key Replacement (per key)	\$5.00
Notary Service (per item)	
Customer	No Cost
Non-Customer	\$10.00
Passbook Reissue	\$10.00
Returned Deposited Item Fee	\$5.00
Returned Statement Handling <i>Each monthly occurrence</i>	\$10.00
Stop Payment	\$30.00
Legal Processing Fee <i>Tax Levy/Garnishments/Court Orders</i>	\$100.00

### CARDS

ATM/Debit Lost Card Replacement	\$5.00
Gift Cards (per card) <i>Available in amounts from \$10 to \$1,000</i>	\$5.00
Personalized/Photo Debit Card (per card)	\$9.99

### CHECKS

Certified Checks (per item)	\$15.00
Check Cashing Non-Customer	\$10.00
Money Order-Customer	\$2.00
Money Order-Non-Customer	\$10.00
Treasurer Checks-Customer	\$2.00
Treasurer Checks-Non-Customer	\$10.00

### FUNDS TRANSFER

Business Sweep (per month)	\$15.00
Line of Credit Sweep Transfer (per month)	\$100.00
Person to Person (Popmoney)	Varies (.50 min.)
Personal Sweep Transfer <i>Automated, per transaction</i>	\$5.00
Account to Account (A2A)	
Sending	\$2.00
Receiving	No Cost
Telephone Funds Transfer	\$5.00
Incoming Wire Transfer	\$15.00
Outgoing Wire Transfer	
Domestic	\$25.00
International	\$50.00
Exception Outgoing Wire Transfer	
Domestic	\$75.00
International	\$100.00

### OVERDRAFTS

Personal/Business Account (per item) <i>NSF Paid Overdraft Fees: for paid items against insufficient funds created by check, in person withdrawal, or other electronic means</i>	\$33.00
Business Account Daily Overdraft Fee (per day) <i>Charges begin on the 5th business day of a negative balance and continue until balance is positive</i>	\$20.00
Personal Account Daily Overdraft Fee (per day) <i>Charges begin on the 5th business day of a negative balance and continue until balance is positive</i>	\$5.00
NSF Returned Items Fees (per item)	\$33.00

### SAFE DEPOSIT BOX

Annual Rental Fee <i>Variety of box sizes available</i>	Varies
Drilling Fee <i>Done in conjunction with regular service by Security Company</i>	\$185.00
Additional Fee for Special Request Drilling	\$75.00
Key Replacement (per key)	\$25.00

**COMPLAINT RESOLUTION PROCEDURE** – If you have a dispute with us regarding your deposit account, contact us to resolve the problem directly. However, if you feel we have failed to resolve the problem, you can write a letter or file a complaint electronically detailing the problem and the resolution you are seeking to the Bureau of Financial Institutions, Consumer Outreach Program, 36 State House Station, Augusta, Maine 04333-0036 or [www.maine.gov/pfr/financialinstitutions/complaint.htm](http://www.maine.gov/pfr/financialinstitutions/complaint.htm)

The Bureau of Financial Institutions will acknowledge receipt of your complaint promptly and investigate your claim. You will be informed of the result of the investigation. When your complaint involves a federally chartered institution, the Bureau of Financial Institutions will refer it to the appropriate federal supervisory agency and inform you to whom it has been referred.