



General Service Fee Schedule

As of September 1, 2017

ACCOUNT SERVICES

Account Reconciliation (hourly rate) \$20.00 (\$5 min.)

Account Research (hourly rate) \$20.00 (\$20 min.)

Coin Counting

No Fee for children and customers in the

Ultimate Relationship Account

Customer 4%

Non-Customer 6%

Coin Orders Non-Customers \$30.00

Collection Items – Domestic \$15.00

Plus: any fees incurred in the collection process

Collection Items - Foreign \$20.00

Plus: any fees incurred in the collection process

Deposit Bags - Locked (per bag) \$20.00

Deposit Bags - Zippered (per bag) \$5.00

Copies of Transaction Documents \$2.00(min.)/10 pages

Statements, Checks, etc. \$1/additional pages

Inactive Checking Accounts (monthly fee) \$5.00

Inactive Savings Accounts (monthly fee) \$5.00

Begins after 24 months of no activity on

balances less than \$100.00

Interim Statements \$5.00

New Accounts (closed within 90 days) \$10.00

Night Drop Replacement (per key) \$5.00

Notary Service (per item)

Customer No Cost

Non-Customer \$10.00

Passbook Reissue \$10.00

Returned Deposited Item Fee \$5.00

Returned Statement Handling Fee \$10.00

Each monthly occurrence

Stop Payment \$30.00

Legal Processing Fee \$100.00

Tax Levy/Garnishments

CARDS

ATM/Debit Lost Card Replacement \$5.00

Gift Cards (per card)

Available in amounts from \$10 to \$1,000 \$5.00

Personal/Photo Debit Card (per card) \$9.99

CHECKS

Certified Checks (per item) \$15.00

Check Cashing Non-Customer \$10.00

Money Order

Customer \$2.00

Non-Customers \$10.00

Treasurer's Checks

Customer \$2.00

Non-Customer \$10.00

FUNDS TRANSFER

Business Sweep (per month) \$15.00

Line of Credit Sweep Transfer (per month) \$100.00

Person to Person (Popmoney) Varies (.50 Min.)

Personal Sweep Transfer \$5.00

Automated, per transaction

Account to Account (A2A)

Sending \$2.00

Receiving No Cost

Telephone Funds Transfer \$5.00

Incoming Wire Transfer \$15.00

Outgoing Wire Transfer

Domestic \$25.00

International \$50.00

Exception Outgoing Wire Transfer

Domestic \$75.00

International \$100.00

OVERDRAFTS & RETURNS

Personal/Business Account (per item) \$33.00

NSF Overdraft Paid Fee: for paid items against insufficient funds created by check, in person withdrawal, or other electronic means

Business Account Daily Overdraft Fee (per day) \$20.00

Charges begin after the 5th business day of a negative balance and continue until balance is positive.

Personal Account Daily Overdraft Fee (per day) \$5.00

Charges begin after the 5th business day of a negative balance and continue until balance is positive.

NSF Returned Item Fees (per item) \$33.00

SAFE DEPOSIT BOX

Annual Rental Fee Varies

Variety of box sizes available

Drilling Fee \$185.00

Done in conjunction with regular service by security company

Additional fee for special request drilling \$75.00

Key Replacement \$25.00

COMPLAINT RESOLUTION PROCEDURE-If you have a dispute with us regarding your deposit account, contact us to resolve the problem directly. However, if you feel we have failed to resolve the problem, you can write a letter or file a complaint electronically detailing the problem and the resolution you are seeking to the Bureau of Financial Institutions, Consumer Outreach Program, 36 State House Station, Augusta, Maine 04333-0036 or www.maine.gov/pfr/financialinstitutions/complaint.htm

The Bureau of Financial Institutions will acknowledge receipt of your complaint promptly and investigate your claim. You will be informed of the result of the investigation. When your complaint involves a federally chartered institution, the Bureau of Financial Institutions will refer it to the appropriate federal supervisory agency and inform you to whom it has been referred.