



General Service Fee Schedule

As of June 23, 2020

ACCOUNT SERVICES

Account Reconciliation (hourly rate)	\$20.00 (\$5 min.)
Account Research (hourly rate)	\$20.00 (\$20 min.)
Coin Counting <i>No fee for children</i>	
Customer	4%
Non-Customer	6%
Coin Orders Non-Customers	\$30.00
Collection Items Domestic <i>Plus: any fees incurred in the collection process</i>	\$15.00
Collection Items-Foreign <i>Plus: any fees incurred in the collection process</i>	\$20.00
Deposit Bag-Locked (per bag)	\$20.00
Deposit Bag-Zippered (per bag)	\$5.00
Copies of Transaction Documents <i>Statements, Checks, etc.</i>	\$2.00(min.)/10 pages \$1/additional pages
Inactive Checking Accounts (monthly fee)	\$5.00
Inactive Savings Accounts (monthly fee) <i>Begins after 24 months of no activity on balances less than \$100</i>	\$5.00
Interim Statements	\$5.00
New Accounts (closed within 90 days)	\$10.00
Night Drop Key Replacement (per key)	\$5.00
Notary Service (per item)	
Customer	No Cost
Non-Customer	\$10.00
Passbook Reissue	\$10.00
Returned Deposited Item Fee	\$5.00
Returned Statement Handling <i>Each monthly occurrence</i>	\$10.00
Stop Payment	\$30.00
Legal Processing Fee <i>Tax Levy/Garnishments/Court Orders</i>	\$100.00

CARDS

ATM/Debit Lost Card Replacement	\$5.00
Gift Cards (per card) <i>Available in amounts from \$10 to \$1,000</i>	\$5.00
Personalized/Photo Debit Card (per card)	\$10.00

CHECKS

Certified Checks (per item)	\$15.00
Check Cashing Non-Customer	\$10.00
Money Order-Customer	\$2.00
Money Order-Non-Customer	\$10.00
Treasurer Checks-Customer	\$2.00
Treasurer Checks-Non-Customer	\$10.00

FUNDS TRANSFER

Business Sweep (per month)	\$15.00
Line of Credit Sweep Transfer (per month)	\$100.00
Personal Sweep Transfer <i>Automated, per transaction</i>	\$5.00
Telephone Funds Transfer	\$5.00
Incoming Wire Transfer	\$15.00
Outgoing Wire Transfer	
Domestic	\$25.00
International	\$50.00
Exception Outgoing Wire Transfer <i>Request initiated not in-person or through eCorp</i>	
Domestic	\$75.00
International	\$100.00

OVERDRAFTS

Personal/Business Account (per item) <i>NSF Paid Overdraft Fees: for paid items against insufficient funds created by check, in person withdrawal, or other electronic means</i>	\$33.00
Business Account Daily Overdraft Fee (per day) <i>Charges begin on the 5th business day of a negative balance and continue until balance is positive</i>	\$20.00
Personal Account Daily Overdraft Fee (per day) <i>Charges begin on the 5th business day of a negative balance and continue until balance is positive</i>	\$5.00
NSF Returned Items Fees (per item)	\$33.00

SAFE DEPOSIT BOX

Annual Rental Fee <i>Variety of box sizes available</i>	Varies
Drilling Fee <i>Done in conjunction with regular service by Security Company</i>	\$185.00
Additional Fee for Special Request Drilling	\$75.00
Key Replacement (per key)	\$25.00

ONLINE BANKING

Online Wires	
Online Domestic	\$15.00
Online International	\$50.00
Stop Payments	\$10.00
Online ACH Origination	
Small Business (per transaction)	\$1.00
Same Day (per transaction)	\$2.00

COMPLAINT RESOLUTION PROCEDURE – If you have a dispute with us regarding your deposit account, contact us to resolve the problem directly. However, if you feel we have failed to resolve the problem, you can write a letter or file a complaint electronically detailing the problem and the resolution you are seeking to the Bureau of Financial Institutions, Consumer Outreach Program, 36 State House Station, Augusta, Maine 04333-0036 or www.maine.gov/pfr/financialinstitutions/complaint.htm

The Bureau of Financial Institutions will acknowledge receipt of your complaint promptly and investigate your claim. You will be informed of the result of the investigation. When your complaint involves a federally chartered institution, the Bureau of Financial Institutions will refer it to the appropriate federal supervisory agency and inform you to whom it has been referred.