

## How to Keep Your Personal Information Secure

The Machias Savings Bank Privacy Notice is available online at machiassavings.bank/privacy-notice

## What type of information does Machias Savings Bank share?

The personal information we collect and share depends on the product or service you have. View our Privacy Notice online to see how we collect, share, and protect your personal information. We never sell your personal information, but some of it is available publicly through the channels below.

## Your information is available publicly through these sources:



#### **Town Tax Information:**

Your name, mailing address, property address



#### **Registry of Deed:**

Property address, property owners, name of your lending institution, mortgage lender, and their NMLS# on the mortgage deed



#### Social Media:

Your name, phone number, email



#### **Credit Bureaus:**

Your name, credit score, recent inquiries

## What is considered public information?

Your name, mailing address, property tax details, and the other information above is all available publicly, and this affords others the opportunity to solicit to you or act like they are a partner of Machias Savings Bank. They are not affiliated with Machias Savings Bank, and they often list this in small print at the bottom of the notice you receive.

If you receive an unexpected mailer, call us first! Please contact your loan officer, local branch, or customer service at 1-866-416-9302.

## How to protect your private information:



Be careful what is shared on social media platforms.



Review the privacy notices of any companies you share sensitive information with.



Check contact information (such as telephone number and mailing address) and logos on solicitation mailers to ensure they're coming from a source you trust.

# Why do you receive nonaffiliated solicitations after applying for a loan?

Credit Bureaus, Registry of Deeds, or your local town office may provide information to third parties who then solicit their services to you, such as extended warranties, loan offerings, and credit card offerings. These third parties may reference Machias Savings Bank on their notice. These third parties are not affiliated with the Bank.

## How do you identify nonaffiliated solicitations, and who should you call if you get one?

#### Watch for words like:

- (!) Lower rate or low cost
- (!) Urgent or act quickly
- (!) Buy a warranty
- (!) Your home warranty is running out



Call Customer Service at 1-866-416-9302 to verify any mailer claiming to be from Machias Savings Bank that asks you to do something, is unexpected, or doesn't look like typical bank mail.



