

RE: Reduction in Branch Hours and Saturday Closure

On July 10, 2024, Machias Savings Bank discontinued Saturday hours for branches across it's footprint. The following branch locations were impacted by the decision.

- Houlton
- Ellsworth
- Brewer
- Presque Isle

The closure effected the following census tracts:

9517.00 9653.00
9518.00 9654.00
9519.00 9655.03
9520.00 9655.04
9521.00 9657.00
9523.00 9658.00
9524.00 9663.00
9525.00 9664.00
9526.00 9665.00
9527.00 9666.00
9529.00 9667.00
9652.00

The public was notified through branch signage and digital displays on the website 30 days prior to the change.

Machias Savings has not received any negative feedback on the closures in the 60 days following the closure date.

Memo To: CRA Public File

Date: 08/30/2023

RE: Reduction of customer service hours

On July 10, 2024, Machias Savings Bank reduced the customer service hours across its footprint. The hours have reduced as follows:

Monday – Friday 7 am – 6 pm

Saturday 8am – Noon

Sunday – Closed

The public was notified through branch signage and digital displays on the website 30 days prior to the change.

Machias Savings has not received any negative feedback on the closures in the 60 days following the closure date.