

## Need Assistance?

During your meeting with the Upgrade Team at Machias Savings you saw and learned a lot! Here are your best options for getting answers to questions about MSB Online.



**Customer Service Team:** Our team is here to answer your questions about MSB Online! Give us a call at 1-866-416-9302.

Hours: Monday-Friday: 7:00 a.m.- 7:00 p.m. | Saturday: 8:00a.m.- 5:00 p.m. | Sunday 9:00 a.m.- 1:00 p.m.



**MSB Help:** Access a self-help portal within Online Banking. Click “Help” in the right-hand menu bar.



**MSB Website:** Our website has a Resource page with a Frequently Asked Questions page dedicated to our Upgrade.

<https://www.machiassavings.bank/OnlineBankingUpgrade.aspx>



**Email us:** Send a secure message from within Online Banking and we'll answer you back there. Click “Messages” in the right-hand menu bar.

Or send a message to [customerservice@machiassavings.com](mailto:customerservice@machiassavings.com) and we'll answer you back at your email address.